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1 INTRODUCTION AND OVERVIEW

1.1 Statement of Confidentiality

3 PROJECT DESCRIPTION

3.1 Scope and Approach

The scope of this project covers the Warehouse and Logistics operations systems in scope for the Enterprise, Consumer, Network & Wholesale sectors and

intends to provide the following services:

1. Fulfill enhancements of the Operation.
2. Enhance the business processes and dashboards
3. Extend the capability of the Platform - Currently provides service to the Operation Call Center
4. Enhance the current processes in system for various services
5. Provide professional services for the support of the current technology stack for efficient day-to-day functionality

Scope Description

Initiatives Description Application

Guide customer to check as a part of NoS (c&f) at the step defined in business process section

Report Description

Session Details Report

Information Technology Sector

Quality Management System