
		REPAIR ORDER FORM 87911932740																																					
		<p>Services under this Repair Order Form are subject to Dell's standard terms & conditions, in particular the terms & conditions of service & support, available at www.dell.com/ap. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Repair may result in the loss of data, including user generated data. It is the Customer's sole responsibility to complete a backup of all existing data, software, and programs on affected systems before receiving services (including telephone support). Except as agreed to in writing between Customer and Dell, Dell's service offerings do not include the loading or reloading of the Customer's application software or the Customer's data as set out in the terms and conditions of service & support. DELL WILL NOT BE RESPONSIBLE FOR LOSS OF OR RECOVERY OF DATA, SOFTWARE, AND PROGRAMS OR DAMAGE TO DATA, SOFTWARE AND PROGRAMS OR LOSS OF USE OF ANY COMPUTER OR NETWORK SYSTEMS.</p>																																					
Customer Name				Company Name				Customer Address																															
NATHAN HINE				DELL/DFS INCITEC PIVOT LIMITED				Street Address 1 :282 PARINGA																															
SER				Service Tag				Street Address 2 :																															
87911932740				179JT32				City/Suburb :MURARRIE, QLD, 4172, AU																															
MODEL				SLA																																			
AGW 1111-DEL				NBD																																			
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No	Dell Part#	QTY	DESC	Faulty Part Details(Please tick)					PPID	No Part Return(NPR) type																													
				Faulty	RNU	DOA	NPR	POH	BULKY		Enter relevant no within NPR box																												
1	4T1K3	1	ASSY,HTSNK,GML K 12, NEW	✓							Low value item eg :screw latches																												
2	G9CNK	1	PWA,PLN,NBK,I5-5300U,T,E7250	✓				✓			Pabil Charged to Customer/Dell																												
3											KYHDD, Keep your HDD																												
4											Customer																												
5										:	DD Date destruction : DR Data recovery																												
Issue Reported/Details of work : Replaced MB and fan but issue(noisy fan) still persists, contacted DTS(Amirin) and relog for fan replacement. Also bitlocker occurred, so got approval from Amirin(1151278) to leave old MB onsite for next serviced.																																							
										Run 90/90.....																													
										DD Test	✓																												
										Flash s tag	✓																												
										Upgrade FW/DRV																													
										Run Mp memory test																													
										Flash Bios																													
										Cap/Collect DSET/AM																													
										SP/TTY/Log																													
										PWC/PC																													
Parts retained by customer POH : (Parts on hold)					Yes	Parts Expiry Date :			07/27/2018																														
<p>Customer acknowledges and agrees that Dell owns all parts removed from the faulty system. Customer confirms that if they retain the parts temporarily (for data transfer purposes) they will return the defective parts(s) within 10 days after the date on which the replacement product or replacement part was delivered to the Customer and in accordance with Dell's Terms and Conditions of Service and Support. Customer agrees that in the event of receiving replaced part(s) for the system, customer is responsible to return the defective part(s) to Dell within stipulated time frame, failing which an invoice will be issued to the Customer by Dell for the value of the part(s) at Dell's current standard price and Customer shall be liable to pay Dell the amount invoiced within 30 days from the invoice date. Dell reserves its rights in the event that a customer engages in any fraudulent activity.</p>																																							
Dell Tech Support Approval: Amirin(First Name) Badge Id: 1151278(Last Name)								Prior Approval Given Upon Call Dispatch																															
Instructions for Customer : For parts collection and returns to Dell, please pack parts into original packing carton and contact Dells Parts/Logistics courier agent																																							
Australia: Contact StarTrack customer service at 13 23 45 (quote Reference Number 2966364 & advise operator that you are arranging collection of Dell service parts)																																							
Return Delivery Address: DELL RMA RETURNS, Building E2 , 350 Parramatta Road, Homebush NSW 2140.																																							
Please record Booking Reference Number here:								Please record Return Con Note Number here:																															
Customer Comments (Optional)				Authorised Customer signature				Company Stamp if applicable																															
																																							
Customer Name : Igor prgomet				Customer Email : nathan.hine@incitecpivot.com.au																																			
Job Title :																																							
Date : 07/20/2018 16:36																																							