TECH M

Summary

sunithabistm@gmail.com

502, Sai Balaji Towers
Hitech City
Madhapur TG 500081

sunitha.bist
@algonox.c
om
9160516323

Total Paid: USD $10.00   **Date Paid: 10 Aug 2017**

India

Date Issued: 10 Aug 2017

**Technical
Contact:**

sunitha bist
sunithabistm@gmail.c
om
sunitha.bist@algonox.
com 9160516323

Billing Contact:

sunitha bist
sunithabistm
@gmail.com

```
OFFICIAL RECEIPT


              Invoice Total:              $10.00
          Payment Received:             -$10.00
          Amount Now Due:                 $0.00
        Credit Card Number:     xxxxxxxxxxxx8001
        Cardholder's Name:      P RAHAKRISHNASASTRY

                                  Thank you for your payment!
```

For information on our refund policy and other purchasing FAQs, see
https://www.atlassian.com/licensing/purchase-licensing

Details

Qty	Product	Unit Price	Adjustment	Total

Got questions? Contact us.   Invoice Serial#: 0 https://www.atlassian.com/contact

Tax Invoice / Receipt

Tax ID: 9917AUS29001OSF

1	JIRA Service Desk (Cloud) 3 Agents (Monthly Payments) Renewal - Site Address: algotech.atlassian.net - Support Entitlement Number: SEN-9880768 - Licensed To: sunithabistm@gmail.com - Billing Period: 31 Jul 2017 - 31 Aug 2017	$10.00 USD	$10.00 USD
		Total Amount Paid (USD)	**$10.00**

Additional Notes

We understand that the services are procured for business purposes. Accordingly, service tax has not been charged, as the liability to pay service tax is on the business entity receiving the services in India, under reverse charge mechanism.

Atlassian

Licensing & Support

Invoice Number: AT-40411567

Date Issued: 10 Aug 2017

Support Requests related to licensing or Atlassian software can be initiated at https://www.atlassian.com/resources/support

For support requests related to third party software please contact the third party vendor.
Usage of Atlassian software and hosted services is subject to the Atlassian Customer Agreement

Usage of third party add-ons purchased through the Atlassian Marketplace is subject to the Atlassian MarketplaceTerms of Use
Technical Account Management (TAM) services are subject to the Atlassian Professional Services Agreement

Specific details on Atlassian's support policy are available at https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html

Next steps for JIRA, Confluence, and Marketplace add-on legacy license holders are available in the Atlassian licensing FAQ

Software maintenance covers access to any support* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:
- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database - Network
  topology or environment issues

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 - Application server issues not directly related to the Atlassian product implementation, configuration or operation
 - Service requests or issues referred via Atlassian forums